

Annex №17 to the Bank Services Agreement - Courier Service

1. The **Courier Service** provides the **Customer** with the opportunity to receive from the **Bank** and send the **Bank** documentation of a certain nature on the territory of Georgia within the area of one city.
2. The use of the **Courier Service** is possible only during the **Banking Day**, unless the **Bank** decides otherwise.
3. **Customer's** request for the use of the **Courier Service** must be recorded from the authorized number (registered with the **Bank**) of the **Customer** or through the **E-mail Bank**.
4. In case of requesting the **Courier service**, the **Customer** undertakes to:
 - 4.1. Provide the **Bank** with the exact address where the courier must arrive.
 - 4.2. Provide the courier with identity documents, in accordance with the rules and procedures established by the **Bank**.
 - 4.3. Personally get the envelope.
 - 4.4. Check the integrity of the envelope and sealing wax provided to it. In case of damage integrity of the envelope and/or sealing wax, contact the **bank** immediately and notify about this fact.
 - 4.5. Make signature personally on the received documentation (if necessary) and the corresponding document on delivery of the letter in the presence of the courier and in accordance with the facsimile fixed in the **Bank**.
 - 4.6. Not to share the text of the received/sent document(s) to the courier and do not give him an envelope.
 - 4.7. In case of need to send documentation back to the **Bank**, put the documentation in an empty envelope which is sent from the **Bank** and seal it properly, until it is handed over to the courier.
5. While using the **Courier Service**, the **Customer** undertakes to ensure identification both at the **Bank** and with the courier in accordance with the rules and conditions established by the **Bank**.
 - 5.1. The **Bank** is authorized to:
 - 5.1.1. Establish certain rules and conditions on the basis of which the possibility of sending a particular document through the **Courier Service** is established and, in the event of their violation, to refuse to carry out the **Courier Service**;
 - 5.1.2. Refuse from the **Courier Service** if the **Customer** does not fulfill the obligations under the **Agreement**.